

# Good Samaritan Hospital

## Maternity Tour Guide

**Samantha Miller, RN, IBCLC** — Tour Leader

**Veronica Sirois** — Coordinator of Women's Support Services

**Lana Leung, BSN, RNC** — Perinatal Navigator



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Part of Good Samaritan Health system



# Good Samaritan Hospital Birthing Center

At Good Sam, we have designed our birthing center to meet the individualized needs of you and your family. Our state-of-the-art neonatal intensive care unit includes a 24/7 obstetric team, which means we are always prepared for any type of birth. Our Silicon Valley hospital is proud to offer the safety and security of a level III NICU.

We have an experienced and committed team of maternal fetal physicians, pediatric specialists, and pediatric surgeons whose top priority is delivering the highest-quality care to you and your child. In fact, at Good Samaritan, a mother facing a high-risk pregnancy can deliver her baby in the same facility that can treat and attend to the special needs of both mom and baby while still maintaining an individualized birth experience.



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# Good Samaritan Hospital Birthing Center

Our dedicated Tour Leader is a hospital liaison for expectant mothers and partners to be better acquainted with hospital protocols. The Tour Leader provides the maternity tours so families can familiarize themselves with their surroundings before giving birth.

Our dedicated Coordinator of Women's Support Services plans and schedules the numerous classes we offer to help families prepare for their baby. The Coordinator also provides resources for expectant mothers on various topics and concerns for new parents. The classes are taught by Childbirth Educators they have extensive experience and are committed to seeing you and your baby thrive.

Our dedicated Perinatal Navigator will provide support during a patient's high risk pregnancy. Our Perinatal Navigation program promotes a healthy pregnancy and provides the best birthing experience. This experienced nurse will communicate and work with your referring physician to ensure seamless coordination of care for you and your baby.



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# Pre-registration Process

There are two ways you can complete the pre-registration process:

## Online:

Go to <https://myhealthone.com>

- Create your MyHealthONE account or sign-in to an existing account

## By Phone:

Call (833) 867-8756

Monday-Friday

8 a.m. - 5 p.m.

## WHAT YOU WILL NEED:

- All contact information  
(patient, responsible party, and emergency contacts)
- All current insurance cards  
(including Medicare and Medicaid)
- Date of Scheduled Visit or Expected Delivery Date
- Family and Ordering Physician  
First and Last Names
- Employer Contact Information
- If you have any questions about our Online Pre-Registration solution, please contact us.



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# Arriving at Good Samaritan Hospital

2425 Samaritan Drive San Jose, CA 95124



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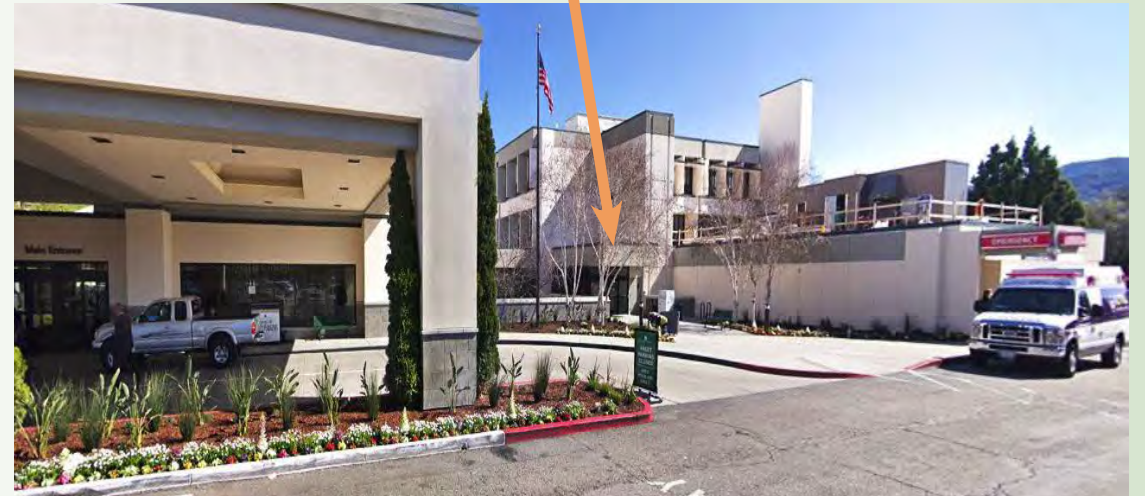
# Arriving at Good Samaritan Hospital

The Main Entrance is located under the canopy it is open Monday-Sunday, 8 a.m. - 6 p.m.

The Emergency Department entrance is located to the right of the canopy 24 hours a day, 7 days a week. ***Everyone will be screened at the entrances before going inside the hospital.***



EMERGENCY DEPARTMENT ENTRANCE



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# Main Entrance—Parking

Parking is located in front of the Main and Emergency Entrances. This is an open parking lot for everyone to use.

**PARKING LOT**

**HOSPITAL ENTRANCE**





# After Hours

**6 p.m. - 8 a.m.**

Please use the Emergency Department entrance, let the staff know you need to go to the Labor and Delivery unit. The staff will guide you out of the ER and towards the B elevator.

The Labor and Delivery Unit is in the second floor of the B elevator.



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# Location by Floor

## Basement

Cafeteria, Bathrooms, Auditorium

## 1st Floor

Registrar Desks, Main Entrance, North Entrance, Emergency Dept., Elevators, Bathrooms, Pediatrics Unit, and Mother Baby Rooms

## 2nd Floor

Labor & Delivery Unit, C-Section Operating Rooms, Antepartum Unit, NICU Level III, Mother Baby Unit



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# Elevators

## B Elevator, 2nd Floor

Labor and Delivery Waiting Area,  
Labor and Delivery Unit  
NICU level III

## C Elevator, 2nd Floor

Mother Baby/Postpartum Unit  
Antepartum Unit





# 1st Floor—Elevators

## A Elevator



## B Elevator



## C Elevator



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# 2nd Floor—Labor and Delivery

## 2nd Floor B Elevator



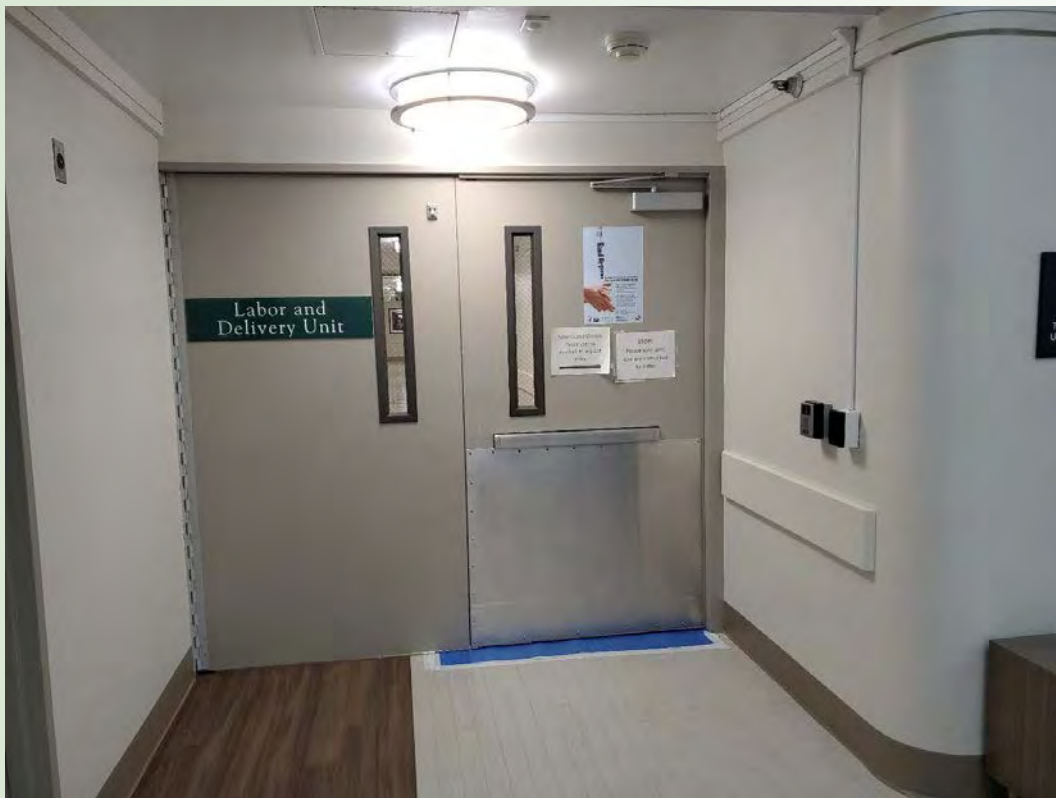
## 2nd Floor Waiting Area





# 2nd Floor—Labor and Delivery

## Labor and Delivery Entrance



RING DOORBELL





# 2nd Floor—Labor and Delivery Check-in

## Nurses' Station



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# 2nd Floor—Labor and Delivery Suite



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# 2nd Floor—C-Section Operating Room Entrance





## 2nd Floor—Antepartum Room



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# 2nd Floor—NICU Entrance



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## 2nd Floor—NICU



## NICVIEW Web Streaming Cameras





## 2nd Floor—NICU Relaxation Area



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# 2nd Floor—Mother Baby Unit

## Mother Baby Entrance



## Nurses Station



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# 2nd Floor—Mother Baby

## Mother Baby Suite





# Current Patient Protection Practices

Visitor policy subject to change as needed.

**Scan the QR code to check our website for the most current visitor policy.**



- ✓ There are 2 entrances in the front of the hospital, the main entrance (currently open 8 a.m. - 6 p.m.) and Emergency Department entrance (open 24/7)
- ✓ There are COVID-19 screeners at every entrance, when cleared you'll be given a name tag/badge
- ✓ We have a customized visitor policy in effect:
  - Each laboring patient may have 1 designated support person along with 1 designated adult visitor.
  - Support person will stay overnight with mother.
  - Visitor can be present for labor and visit postpartum between 9am-6pm only.
  - No children visitors at this time.

**Questions?** Labor and Delivery: 408.559.2327 | Mother Baby: 408.559.2451 | Women's Support Coordinator: 408.559.2229





# Questions

**Thank you!** If you have any further questions or concerns you can contact:

**Samantha Miller, RN, IBCLC**—Tour Leader

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**Phone:** (408) 559-2429

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