

Good Samaritan Hospital Online Maternity Tour

Coral Yang—Birth Experience Ambassador

Veronica Sirois—Coordinator of Women's Services

Willow Merchant MSN FNP RN PHN IBCLC—Perinatal Navigator



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Part of Good Samaritan Health system



Good Samaritan Hospital Online Maternity Tour

At Good Sam, we have designed our birthing center to meet the individualized needs of you and your family. Our state-of-the-art neonatal intensive care unit includes a 24/7 obstetric team, which means we are always prepared for any type of birth. Our Silicon Valley hospital is proud to offer the safety and security of a level III NICU, one of the many reasons we have been recognized as one of the “best places to have a baby” by *Bay Area Parent* magazine.

We have an experienced and committed team of maternal fetal physicians, pediatric specialists, and pediatric surgeons whose top priority is delivering the highest-quality care to you and your child. In fact, at Good Samaritan, a mother facing a high-risk pregnancy can deliver her baby in the same facility that can treat and attend to the special needs of both mom and baby while still maintaining an individualized birth experience.



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Our dedicated Birth Experience Ambassador is a hospital liaison for expectant mothers and partners to be better acquainted with hospital protocols. The Ambassador provides the maternity tours so families can familiarize themselves with their surroundings before giving birth.

Our dedicated Coordinator of Women's Services plans and schedules the numerous classes we offer to help families prepare for their baby. The Coordinator also provides resources for expectant mothers on various topics and concerns for new parents. The classes are taught by Childbirth Educators they have extensive experience and are committed to seeing you and your baby thrive.

Our dedicated Perinatal Navigator will provide support during a patient's high risk pregnancy. Our Perinatal Navigation program promotes a healthy pregnancy and provides the best birthing experience. This experienced nurse will communicate and work with your referring physician to ensure seamless coordination of care for you and your baby.



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Pre-registration Process

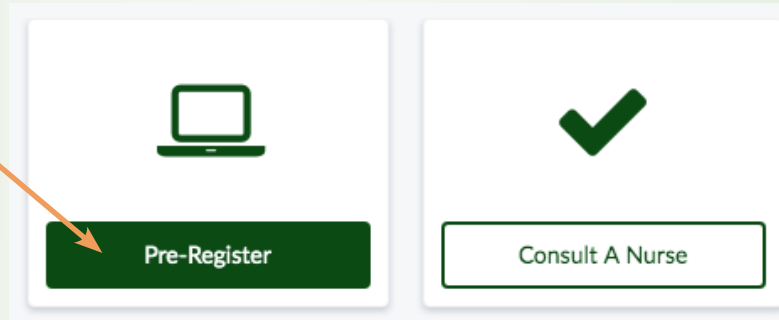
There are two ways you can complete the pre-registration process:

Online:

Go to <https://goodsamsanjose.com>

- Click the **Pre-Register** icon in the Quick Links section of the home page
- Click on the **MyHealthOne** button to create your account or sign-in to an existing account

CLICK



WHAT YOU WILL NEED:

- All contact information (patient, responsible party, and emergency contacts)
- All current insurance cards (including Medicare and Medicaid)
- Date of Scheduled Visit or Expected Delivery Date
- Family and Ordering Physician First and Last Names
- Employer Contact Information
- If you have any questions about our Online Pre-Registration solution, please contact us.

By Phone:

Call (833) 867-8756

Monday-Friday

8:30 a.m. - 5:00 p.m.



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Arriving at Good Samaritan Hospital

2425 Samaritan Drive San Jose, CA 95124



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Arriving at Good Samaritan Hospital

The Main Entrance is located under the canopy it is open Monday-Sunday, 5 a.m. - 8 p.m.

The Emergency Department entrance is located to the right of the canopy 24 hours a day, 7 days a week.

Everyone will be screened at the entrances before going inside the hospital.



EMERGENCY DEPARTMENT ENTRANCE



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Main Entrance—Parking

Parking is located in front of the Main and Emergency Entrances. This is an open parking lot for everyone to use.

PARKING LOT

HOSPITAL ENTRANCE



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After Hours

8 p.m. - 5 a.m.

Please use the Emergency Department entrance, let the staff know you need to go to the Labor and Delivery unit. The staff will guide you out of the ER and towards the B elevator.

The Labor and Delivery Unit is in the second floor of the B elevator.



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Location by Floor

Basement

Cafeteria, Bathrooms, Auditorium

1st Floor

Registrar Desks, Main Entrance, North Entrance, Emergency Dept., Elevators, Bathrooms, Pediatrics Unit, and Mother Baby Rooms

2nd Floor

Labor & Delivery Unit, C-Section Operating Rooms, Antepartum Unit, NICU Level III, Mother Baby Unit



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Elevators

A Elevator, 2nd Floor

Antepartum Unit

B Elevator, 2nd Floor

Labor and Delivery Waiting Area,
Labor and Delivery Unit, NICU level III

C Elevator, 2nd Floor

Mother Baby/Postpartum Unit



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1st Floor—Elevators

A Elevator



B Elevator



C Elevator



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2nd Floor—Labor and Delivery

2nd Floor B Elevator



2nd Floor Waiting Area



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2nd Floor—Labor and Delivery

Labor and Delivery Entrance



RING DOORBELL



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2nd Floor—Labor and Delivery Check-in

Nurses' Station

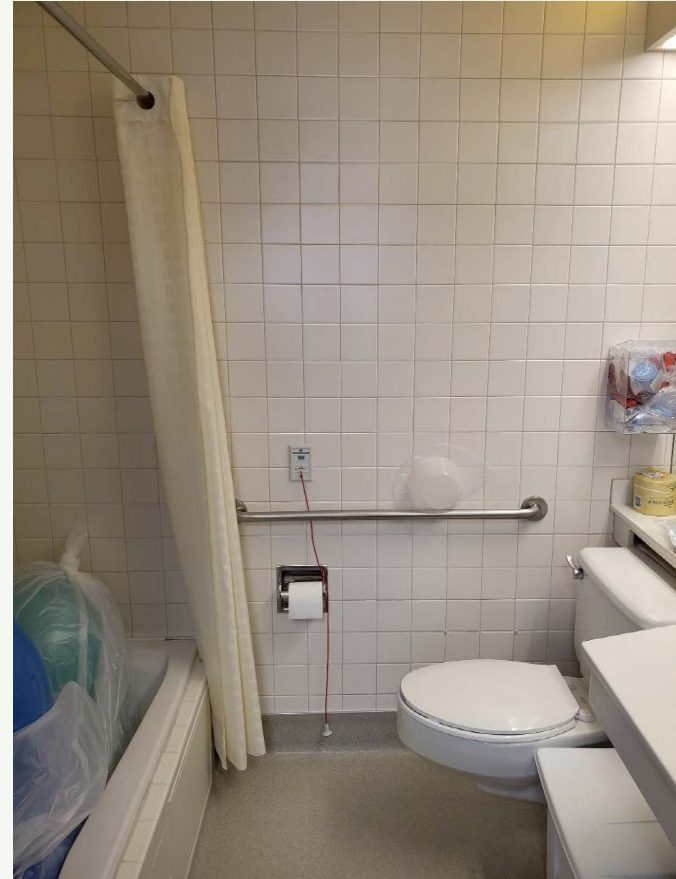
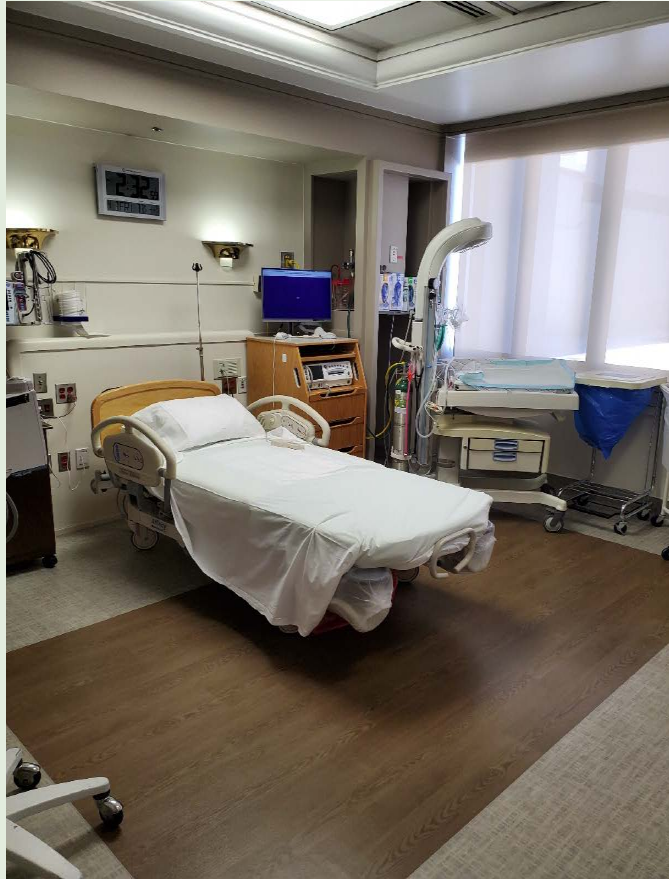


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2nd Floor—Labor and Delivery Suite





2nd Floor—C-Section Operating Room Entrance





2nd Floor—Antepartum Room



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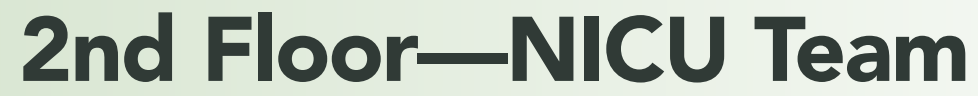
2nd Floor—NICU Entrance



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2nd Floor—NICU



NICVIEW Web Streaming Cameras



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2nd Floor—NICU Relaxation Area



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2nd Floor—Mother Baby Unit

Mother Baby Entrance



Nurses Station



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2nd Floor—Mother Baby

Mother Baby Suite





Current Patient Protection Practices

COVID-19 screening is currently set up at 2 entrance points into our hospital:

- Main Entrance (daily from 5 a.m. - 8 p.m.)
- Emergency Department Entrance (daily all day)
- After being screened and are okay to enter, you will be given a name tag/badge
- Only one support person for laboring patients is allowed
- A NO Visitor Policy is implemented at this time



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Review of Information

- ✓ There are 2 entrances in the front of the hospital, the main entrance (currently open 5 a.m. - 8 p.m.) and Emergency Department entrance (open 24/7)
- ✓ There are COVID-19 screeners at every entrance, when cleared you'll be given a name tag/badge
- ✓ We have a NO visitors policy in effect along with only 1 support person for a laboring patient



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Questions

Thank you! If you have any further questions or concerns you can contact:

Coral Yang—Birth Experience Ambassador

Email: Coral.Guerrero@hcahealthcare.com

Phone: (408) 559-2429

Veronica Sirois—Coordinator of Women's Services

Email: Veronica.Torres1@hcahealthcare.com

Phone: (408) 559-2229

Willow Merchant, MSN FNP RN PHN IBCLC—Perinatal Navigator

Email: Willow.Merchant@hcahealthcare.com

Phone: (408) 335-8997



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